

Operator: _____

Date/Time: _____

ARES 911 Operator Station Questions

Address/location of the emergency: _____

Contact phone number: _____

Nature of the emergency: _____

POLICE

Any weapons involved? _____

Drugs or alcohol involved? _____

Number people involved? _____

Suspect(s) description: _____

Suspect still on scene or direction heading: _____

Vehicles description: _____

When did the incident take place? _____

FIRE

What is on fire? _____

Are there visible flames? _____

If structure fire is everyone out of the residence? _____

If not a structure how large is the fire? _____

MEDICAL

Nature of the event: _____

Patient(s) age: _____

Patient gender: _____

Conscious/alert? _____

Breathing/difficulties? _____

ARES 911 Operator Station Questions

1. What is the address/location of the emergency?
2. What is a good contact phone number for you and is there any other way to communicate with you or anyone else at the scene?
3. What is the nature of the emergency?
 - The ARES radio operator would then determine what category of an emergency it is and refer to the following questions.

POLICE

1. Are there any weapons involved?
2. Are there drugs or alcohol involved?
3. How many people are involved?
 - A. If there is a suspect(s) what do they look like?
 - a. Is the suspect still on scene and if not does anyone know what direction they went or where they may be going?
 - B. If there are vehicles involved what do they look like?
4. How long ago did the incident take place?

FIRE

1. What is on fire?
2. Are there visible flames?
 - A. If this is a structure fire is everyone out of the residence?
 - B. If this is not a structure how large is the fire?
 - If the reporting party reports a structure fire and advises that there are people in the residence, or they don't know if there are people in the residence, then the ARES radio operator should advise the reporting party to return to the scene, if safe to do so, and instruct everyone to get out of the residence without putting themselves into harm's way. Otherwise, the reporting party should stay at the ARES station in case responders need them to help guide them to the incident address.

MEDICAL

1. What is the nature of the event?
2. How old is the patient?
3. What is their gender? (If reporting party does not initially disclose)
4. Are they awake?
5. Are they breathing?